24. Fire Response to Gated Communities

24.1 Definitions

24.1.1 "Gated Communities" are defined as those developments or neighborhoods that have gates which control entry and exit to those neighborhoods. Gated Communities may have staffed or un-staffed gates which control entry and exit to those neighborhoods. The residents of these neighborhoods have pass codes and/or electric openers which allow their entry.

24.1.2 "Click2Enter" is an appliance that is mandated by Township Ordinance to be installed on all un-staffed gates in these communities.

24.1.3 "Staffed Gate" a security gate that is staffed by a sworn or civilian security guard. This gate is controlled by the guard.

24.1.4 "Un-Staffed Gate" a security gate that is controlled by a keypad, remote control, or some other electric device. There is no person posted at this gate to control it's opening/closing.

24.2 Fire Response to a Staffed Gate

24.2.1 When approaching a staffed gate for a gated community, the emergency lights and siren will be activated to inform the gate guard to open the gate for emergency vehicle passage. In cases where the gate guard fails to open the gate and requests information from the apparatus for passage, the apparatus operator will relay information, request the gate be opened and report this incident to the IC. At no time will a physical confrontation occur between members of this fire company and any civilian gate guards.

24.2.2 When exiting the community, the apparatus will approach the exit gate and wait for the gate to open. There should be sensors placed in the roadway for rapid exit.

24.3 Fire Response to an Un-Staffed Gate

24.3.1 All un-staffed entry gates for gated communities are required by Township Ordinance to install an appliance to allow entry by emergency vehicles. This appliance is the Click2Enter apparatus.

24.3.2 The Click2Enter is a small box located on a pole at the entry gate. The Click2Enter appliance is identified by a small radio antenna and an unlit red light on the face of the box. The Click2Enter is activated, using the following procedure:

⇒ When you are within range, switch the apparatus radio to "Wall Fire 2", click and hold the radio transmission button. A red light on the Click2Enter box will illuminate. When the light goes off, release the button and wait.
⇒ When the red light illuminates again, click and hold the radio transmission button. When the light goes off, immediately release the button.
⇒ A rapid red flashing light will show on the box indicating access is complete and the entry gate will open.
⇒ **If the system fails**……Ensure you are within range, await five seconds and attempt the sequence again.

⇒ **After attempting this entry for the second time, and the result is failure, the apparatus officer will dismount the apparatus, approach the wooden gate and break the gate to allow apparatus entry**. This incident will be reported to the IC, after the incident is completed.

24.3.3 When exiting an un-staffed gate, the apparatus will approach and the gate should automatically open. If the gate fails to open and the apparatus has approached in to close proximity, the apparatus officer will dismount the apparatus, approach the wooden gate and break the gate to allow apparatus exit.

24.3.4 In cases where the gate has been broken by fire personnel, the IC will notify Wall Central Dispatch. The IC will then follow up with a conversation with the Wall Police Fire Liaison to ensure that these incidents do not occur in the future.

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